

Logistical Details



- Clothes should:
 - Be left in the bag provided by 8am on your route day if a pickup is desired.
 - Have the completed inventory form placed in the top of the bag (This is not required but we know some people like to keep track of their items and we do suggest it for your protection.)
 - Be marked with the provided tape if you would like spots noted.
 - Be placed either on your front door or at the agreed to location.
- Clothes will be returned 2 business days later (pickup Monday return Wednesday; Friday, return Tuesday) between 4 and 7pm. They will be placed on the hanger provided at the agreed to location (if the hanger is not out, in the most optimal location possible).
- If there is a delay with the cleaner, you will be notified as soon as possible of any impact.
- If the weather is too inclement to leave the clothes, they will be delivered at the earliest possible time. See our holiday/inclement policy on the web.
- Billing will occur once per month and will be paid by the credit card on file unless otherwise requested. August 2006 price changes will be posted on our website prior to taking effect.
- Detailed invoices are provided with each delivery. If requested, or a balance is due, a summary statement will be sent via email or hard copy, if you prefer.
- Reminders and other communication will be via email unless otherwise requested.
- We cannot guarantee spot removal. If there is excessive spotting on an article of clothing, we may contact you to gain permission and understanding of the impact of cleaning the article.
- As with any cleaner, the following conditions apply to cleaning of the garments. This information generally appears on the back of your dry cleaning receipts.

"We exercise utmost care in processing articles entrusted to us and use such processes which, in our opinion, are best suited to the nature and condition of each individual article. Nevertheless, we cannot assume responsibility for inherent weaknesses or defects in materials that are not readily apparent prior to processing. This applies particularly, but not exclusively, to suedes, leathers, silks, satins, double faced fabrics, vinyls, polyurethanes, etc. Responsibility is also disclaimed for trimmings, buckles, beads, buttons, bells and sequins. In laundering we cannot guarantee against color loss and shrinkage; or against damage to weak and tender fabrics.

Differences in count must be reported and the ticket presented within 48 hours. Unless a list accompanied the bundle, our count must be accepted. The company's liability with respect to any lost or damaged articles shall not exceed 10 times our charge for processing it."

- Both of us may terminate service at any time.



Practically Perfect in Every Way!



Spit Spot

*Dry Cleaning Delivery
Practically Perfect in Every Way*

We all could use a little magic....
Give Spit Spot a try and you'll find that we truly are
Practically Perfect in Every Way!

We Service Both Residences
and Businesses

Intrigued?? Check out our Web Site
or give us a call for more info and FAQ's:
www.SpitSpot.com or 888-Spit-Spo(t)

How Spit Spot Works



- With your request, we collect some information, get you a starter kit* and assign your pickup and delivery days.
- On the morning of your pickup day, leave your bag of laundry out on your front door
 - Pickup day reminders sent via email
 - Pickup is from 8-11am
- **2 Days Later**, we return your cleaned clothes in the afternoon
 - If you have another bag ready, we will take it for cleaning
 - It will be returned at your next scheduled pickup time
 - The check does not occur automatically if there is no delivery, so call or email if you need us
- We offer monthly billing against your credit card or you may pay by check

*Tips for Using Your Kit

- The kit includes one laundry bag, spotting tape, inventory slips and a door hanger (if you need more laundry bags, just ask and we are happy to supply)
- When upside-down, use the bag as a duffel for dirty laundry
- Right-side up, the bag acts as a garment cover for clean items
- Recycled hangers may be placed in the bag with your laundry
 - To protect your clothing, hangers should be placed inside a separate bag
- Use of the spotting tape and inventory slips is optional

Services Areas

We're in your neighborhood! Currently serving zip codes: 21204, 21209, 21210, 21212, 21218, 21093, 21030, 21022, 21286 and beyond...

Call for references in your area!!



We recycle

Price List

Item	SpitSpot Price	Average of Various Area Cleaners	Percent Below Competition
Laundry/Dry Cleaning			
Shirt	\$1.50	\$1.80	-16%
Pant	\$5.00	\$5.15	-2.9%
Blouse	\$4.95	\$5.12	-3.3%
Suit	\$9.50	\$9.76	-2.6%
Sport Coat	\$5.50	\$5.67	-3.0%
Skirt	\$4.80	\$5.06	-5.1%
Dress	\$8.50	\$8.87	-4.1%
Sweater	\$5.00	\$5.21	-4.0%

Wash & Fold—\$2.50 per pound.

Same day, next day, shoe service and alteration service available.

Extended price list is posted on our website – www.spitspot.com

* Items with speciality fabrics, such as linen, silk, velvet or ornamentation, may have varied prices, as with any cleaner.



SIGN UP NOW!

(fax to 410-435-0322 or sign up online at www.spitspot.com)

Name: _____

Address: _____

Phone: _____

Email: _____

Credit Card Number: _____

Expiration Date: _____

Name on Credit Card: _____

Understanding/Authorization Signature _____

Starch Preference: None Light Medium Heavy

Desired Pickup/Drop Off Location: _____

Front Door Other _____

Other Important Requests: _____
